

Project Performance and Reallocation Tool

Approved Feb. 7, 2020

System Performance and Evaluation Committee

Source

Points

This tool is used to help determine project performance for the purposes of improving project performance and reallocation for the annual Continuum of Care Program Competition.

All reports are generated for the most recent calendar year.

Projects that are identified as low-performing and do not adequately address identified performance issues will be subject to reallocation.

Standards regarding involuntary reallocation can be found in the SJCoC Reallocation Policy.

Notes in italics describe the link between the project performance and system-wide performance measures, or the HMIS report that will generate the information necessary.

THRESHOLD (all projects)	Pass/Fail
Applicant has valid 501(c)3 status or proof of government entity	
Applicant has no significant unresolved County, HUD, or OIG findings	
Project adheres to all Housing First practices regarding project enrollment	
Project participants sign a standard lease or rental agreement giving them permanent rights	
to tenancy in the units supported by/underwritten by CoC Program funds (For Permanent	
Supportive Housing and Rapid Re-Housing projects only)	

ADDITIONAL SCORING INSTRUCTIONS

Please note that questions 2-5 are specific to Permanent Supportive Housing (PSH) and Rapid Re-Housing (RRH). Questions should only be answered for a project's specific project type.

GENERAL (all projects) — 5 points

	000.00		••
Annual audit or independent financial review	Application	Yes	1
(Capacity)		No	0
HMIS participation		Yes	1
(Exerpience and capacity)	HMIS	No / None	0

Data Error Rate for all Personally Identifiable Information in project does not exceed 2% in any one category, or 1% in aggregate.	HMIS (APR question 6a)	Yes	1
(Experience and capacity)		No	0
Data Error Rate for all Universal Data Elements in project does not exceed 2% in any one category.	HMIS (APR question 6b)	Yes	1
(Experience and capacity)		No	0
CoC participation	CoC records	Yes	1
(Experience and capacity)		No	0

Subtotal out of 5

Performance Questions — 20 Points

Points

Logic

1: Has spent 90% of funds in most recently completed project year	Yes	2	Local project performance goal
(Capacity — Compare project budget to custom spending report)	No	0	
2: RRH - % of persons enrolled in RRH who exit to permanent housing	> 45%	3	
	30% to 44%	2	National average is 41%, national median is 45%
(System-wide Performance Measure 7 — Use SP reports from HMIS)	15% to 29%	1	
	0% to 14%	0	
2: PSH - % of persons enrolled in PSH who exit to or maintain	> 95%	3	
permanent housing	80% to 94%	2	National average is 95%, national median is 95%
(System-wide Performance Measure 7 — Use SP reports from HMIS)	65% to 79%	1	
	0% to 64%	0	
3: RRH - % of participants who obtain housing via RRH who exit to	<u>> 90</u> %	6	Local goal of having effective exits once housing
permanent housing	89% to 80%	5	is obtained, and aims for the high end of
	79% to 70%	4	established local baselines (since no national
	69% to 60%	3	baselines are available)
	59% to 50%	2	
	40% to 49%	1	
(System-wide Performance Measure 8 — Collected from custom HMIS reports)	0% to 39%	0	
3: PSH - % of participants who obtain housing via PSH who exit to or	<u>></u> 95%	6	Local goal aligns with national standards above,
retain permanent housing	85% to 94%	5	not much room for improvement on national
	75% to 84%	4	standards
	65% to 74%	3	
	55% to 64%	2	
	45% to 54%	1	
(System-wide Performance Measure 8 — Collected from custom HMIS reports)	0% to 44%	0	
4: RRH - % of participants who obtain housing via RRH who return to	0% to 10%	2	National average is 19%, national median is 17%;
homelessness within the project year			Goal far exceeds national standards

homelessness within the project year System-wide Performance Measure 2 — Use SP report in HMIS) Sign RRH who increased total income at exit System-wide Performance Measure 4 — Use SP report in HMIS) Sign RRH who increased total income at exit System-wide Performance Measure 4 — Use SP report in HMIS) Sign RRH who increased total income at exit Sign RRH who increased total income at exit/retention Sign RRH who increased total income			11% to 20%	1	
homelessness within the project year (System-wide Performance Measure 2 — Use SP report in HMIS) SPERH - % of persons 18 and older who obtain housing via RRH who increased total income at exit (System-wide Performance Measure 4 — Use SP report in HMIS) SPENH - % of persons 18 and older who obtain housing via RRH who increased total income at exit (System-wide Performance Measure 4 — Use SP report in HMIS) SPENH - % of persons 18 and older who obtain housing via PSH who increased total income at exit/retention (System-wide Performance Measure 4 — Use SP report in HMIS) SPENH - % of persons 18 and older who obtain housing via PSH who increased total income at exit/retention (System-wide Performance Measure 4 — Use SP report in HMIS) SPENH - % of persons 18 and older who obtain housing via PSH who increased total income at exit/retention (System-wide Performance Measure 4 — Use SP report in HMIS) SPENH - % of persons 18 and older who obtain housing via PSH who increased total income at exit/retention (System-wide Performance Measure 4 — Use SP report in HMIS) National median is 17%, national "upper hir 10% to 19% 0 Local goal far exceeds national stand on the second of	(System-wide Performance Measure 2 — Use SP report in HMIS)		<u>></u> 20%	0	
11% to 20% 1			0% to 10%	2	National average is 19%, national median is 17%;
Sign			11% to 20%	1	doarrar exceeds national standards
increased total income at exit (System-wide Performance Measure 4 — Use SP report in HMIS) 5: PSH - % of persons 18 and older who obtain housing via PSH who increased total income at exit/retention (System-wide Performance Measure 4 — Use SP report in HMIS) 6: RSH and PSH - Average bed/unit utilization rate (Project Performance — Compare actual households housed to contract; Use most recent calendar year; based on Units, not persons) Reallocation Projects that score 19 points or fewer* will be subject to the Reallocation process, and must	(System-wide Performance Measure 2 — Use SP report in HMIS)		<u>></u> 20%	0	
(System-wide Performance Measure 4 — Use SP report in HMIS) 10% to 19% 1 0% to 29% 0 5: PSH - % of persons 18 and older who obtain housing via PSH who increased total income at exit/retention (System-wide Performance Measure 4 — Use SP report in HMIS) 6: RRH and PSH - Average bed/unit utilization rate (Project Performance — Compare actual households housed to contract; Use most recent calendar year; based on Units, not persons) 6: Reallocation Reallocation Projects that score 19 points or fewer* will be subject to the Reallocation process, and must	5: RRH - % of persons 18 and older who obtain housing via RRH who		> 30%	3	
S: PSH - % of persons 18 and older who obtain housing via PSH who increased total income at exit/retention (System-wide Performance Measure 4 — Use SP report in HMIS) 20% to 29% 2 National median is 17%, national "upper him is 24%; Local goal far exceeds national stand 0% to 29% 0	increased total income at exit		20% to 29%	2	National median is 17%, national "upper hinge"
5: PSH - % of persons 18 and older who obtain housing via PSH who increased total income at exit/retention (System-wide Performance Measure 4 — Use SP report in HMIS) 6: RRH and PSH - Average bed/unit utilization rate (Project Performance — Compare actual households housed to contract; Use most recent calendar year; based on Units, not persons) 6: Reallocation Projects that score 19 points or fewer* will be subject to the Reallocation process, and must	(System-wide Performance Measure 4 — Use SP report in HMIS)		10% to 19%	1	is 24%; Local goal far exceeds national standards
increased total income at exit/retention (System-wide Performance Measure 4 — Use SP report in HMIS) 6: RRH and PSH - Average bed/unit utilization rate (Project Performance — Compare actual households housed to contract; Use most recent calendar year; based on Units, not persons) Reallocation Projects that score 19 points or fewer* will be subject to the Reallocation process, and must			0% to 29%	0	
(System-wide Performance Measure 4 — Use SP report in HMIS) 6: RRH and PSH - Average bed/unit utilization rate (Project Performance — Compare actual households housed to contract; Use most recent calendar year; based on Units, not persons) Reallocation Projects that score 19 points or fewer* will be subject to the Reallocation process, and must	<u>5:</u> PSH - % of persons 18 and older who obtain housing via PSH who		<u>></u> 30%	3	
O% to 29% O	increased total income at exit/retention		20% to 29%	2	National median is 17%, national "upper hinge"
6: RRH and PSH - Average bed/unit utilization rate (Project Performance — Compare actual households housed to contract; Use most recent calendar year; based on Units, not persons) Reallocation Projects that score 19 points or fewer* will be subject to the Reallocation process, and must ≥90% 4	(System-wide Performance Measure 4 — Use SP report in HMIS)				is 24%; Local goal far exceeds national standards
(Project Performance — Compare actual households housed to contract; Use most recent calendar year; based on Units, not persons) Reallocation Projects that score 19 points or fewer* will be subject to the Reallocation process, and must			0% to 29%	0	
most recent calendar year; based on Units, not persons) 60% to 74% 2 40% to 59% 1 0% to 39% 0 Reallocation Projects that score 19 points or fewer* will be subject to the Reallocation process, and must out of 20	<u>6:</u> RRH and PSH - Average bed/unit utilization rate		<u>></u> 90%		Local project performance goal
40% to 59% 1 0% to 39% 0	(Project Performance — Compare actual households housed to contract; Use		75% to 89%	3	
Reallocation Projects that score 19 points or fewer* will be subject to the Reallocation process, and must out of 20 out of 20	most recent calendar year; based on Units, not persons)				
Reallocation Projects that score 19 points or fewer* will be subject to the Reallocation process, and must out of 20 out of 20					
Projects that score 19 points or fewer* will be subject to the Reallocation process, and must out of 20				0	
Trojects that score 15 points of fewer will be subject to the reallocation process, and must	Reallocation		Subtotal		
submit a Plan of Correction that includes any extenuating external circumstances leading to Total	Projects that score 19 points or fewer* will be subject to the Reallocatio	n process, and must	out of 20		
	submit a Plan of Correction that includes any extenuating external circui	mstances leading to	Total		
"low performance" for the project in question. out of 25	"low performance" for the project in question.		out of 25		

^{*}Equal to a score of 76% or less